iSEE FOSTER CARE
All Your Information, Securely Accessible Anywhere

EASTBANC
TECHNOLOGIES

Mobilize your Case Management System

Getting Critical Data to Caseworkers and Foster Parents in Real-Time

In their mission to protect child victims at risk of abuse and neglect, caseworkers and foster parents make important, life-changing decisions each day. To support these decisions, caseworkers must be able to quickly access and input relevant data as they move from appointment to appointment, meeting with children, families, and other stakeholders. Similarly, foster parents need to easily access and input notes about a child into the system and often speed is critical.
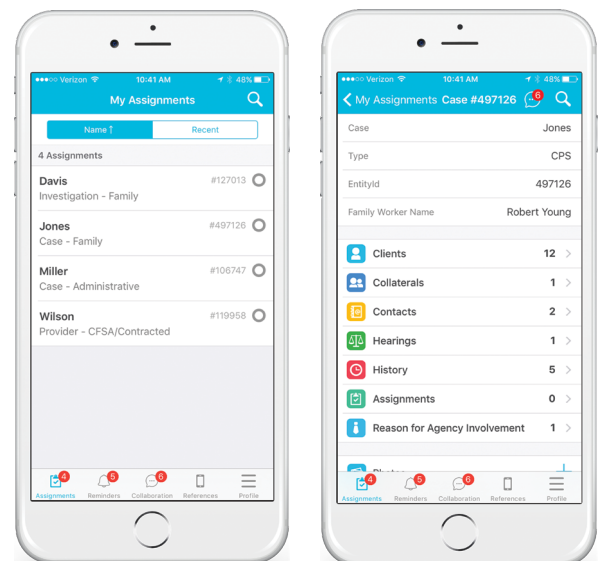
Keeping good tabs on data is key for any human services organization that wants to be successful.
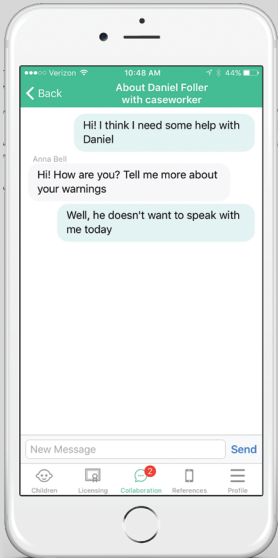
To address these challenges, EastBanc Technologies developed the iSee Suite. Based on the powerful iSee platform, these mobile applications allow caseworkers and foster parents to act upon data in real-time and address immediate issues before they escalate.

Access and Act Upon Critical Data in Real-Time

Using your organization's API, iSee draws on data from a broad spectrum of sources, including medical, law enforcement, and school records, providing secure access to up-to-the-minute data from any device or platform (Android, iOS, Windows, Kindle Fire). iSee also supports data-entry in the field and instant synchronization with your case management systems (CMS).

iSee is available in two versions—iSee for Caseworkers and iSee for Foster Parents—both tailored to the unique needs of these groups.

How it Works

When we developed iSee, our goal was to streamline the availability of critical, yet disparate case information through secure, mobilized self-service tools – all in real-time. Here's how iSee works to deliver true value:

Complexity Made Simple—iSee works by leveraging an API to quickly draw on relevant and timely data from multiple sources across child and family service agencies, including databases, CMS, and disparate workflows. Alternatively, if you need more customized, controlled access to data, take advantage of our robust API development services.

Controlled Access—iSee ensures that caseworkers and foster parents only have access to the data appropriate to them.

Security is Paramount—iSee is engineered with security in mind. On the front-end, users access account and case information through integrated third-party security and management solutions optimized for mobile devices (Layer 7, 3scale, Azure API Management). Additional layers of security, including encryption and custom policies (password protection and biometrics), can also be added.

Data-Entry on the Go—Any changes to case data made in the field are seamlessly saved to the CMS in real-time and made available for review by case workers quickly and transparently.

24x7 Access, Even Offline—With iSee your CMS is available anytime, anywhere. With a swipe of the finger, personnel can access up-to-the minute information about each case. Patchy connections don't get in the way of iSee either. We can modify the solution to ensure that each mobile device is cached and updated, delivering important information, even without an Internet connection.

To learn how EastBanc Technologies can help your organization, contact:

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COMPLEXITY MADE SIMPLE